Bill Pay- Frequently Asked Questions

Payees

What is a payee?

A payee is the issuer of a bill that is due to be paid by you.

How do I add a payee?

Click "dash board" and select "add a payee". The payment page will walk you through step-by-step setup process to gather key information used to send your payment.

How will my payments process?

You will pick the day that you want your payment to be processed. You will notice that we will display the estimated delivery date. Your payment could be sent as a share draft (check), or as an electronic payment this varies depending on the payee.

If the payment is an *Electronic Payment* you will see this image ⚡

If the payment is a *Check Payment* you will see this image ✉

Person-to-person (P2P)

The Person-to-Person program allows you to electronically send money to any individual located in the United States. You will not be asked to enter their account number and routing number. You will be able to send either a secure text message or email communication. With your transfer, you will enter a password that should be provided to the recipient. They will be sent a secure website link that walks them through the steps of collecting the money you sent.

How do I set-up a person-to-person payment?

Desk Top Device

Click "send cash" select the "add people" option.

Mobile Device

Click "dash board" select the "add a person" option.

How will I receive Bill Pay notifications?

E-mail Notification: You will receive an email notification from our bill pay system. The communication will be sent by noreply@payveris.com. We encourage that you add this email address to your address book to ensure that it is correctly delivered to your inbox.

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